

Leadership in Complexity (**50 MINUTES** plus processing in large group)

Take **10 MINUTES** to note down a complex situation you find yourself in that has a direct on indirect impact on person-centred delivery.

WHAT'S THE SITUATION IN **20 WORDS**?

WHAT'S THE DESIRED OUTCOME IN **10 WORDS** (in the affirmative) ?

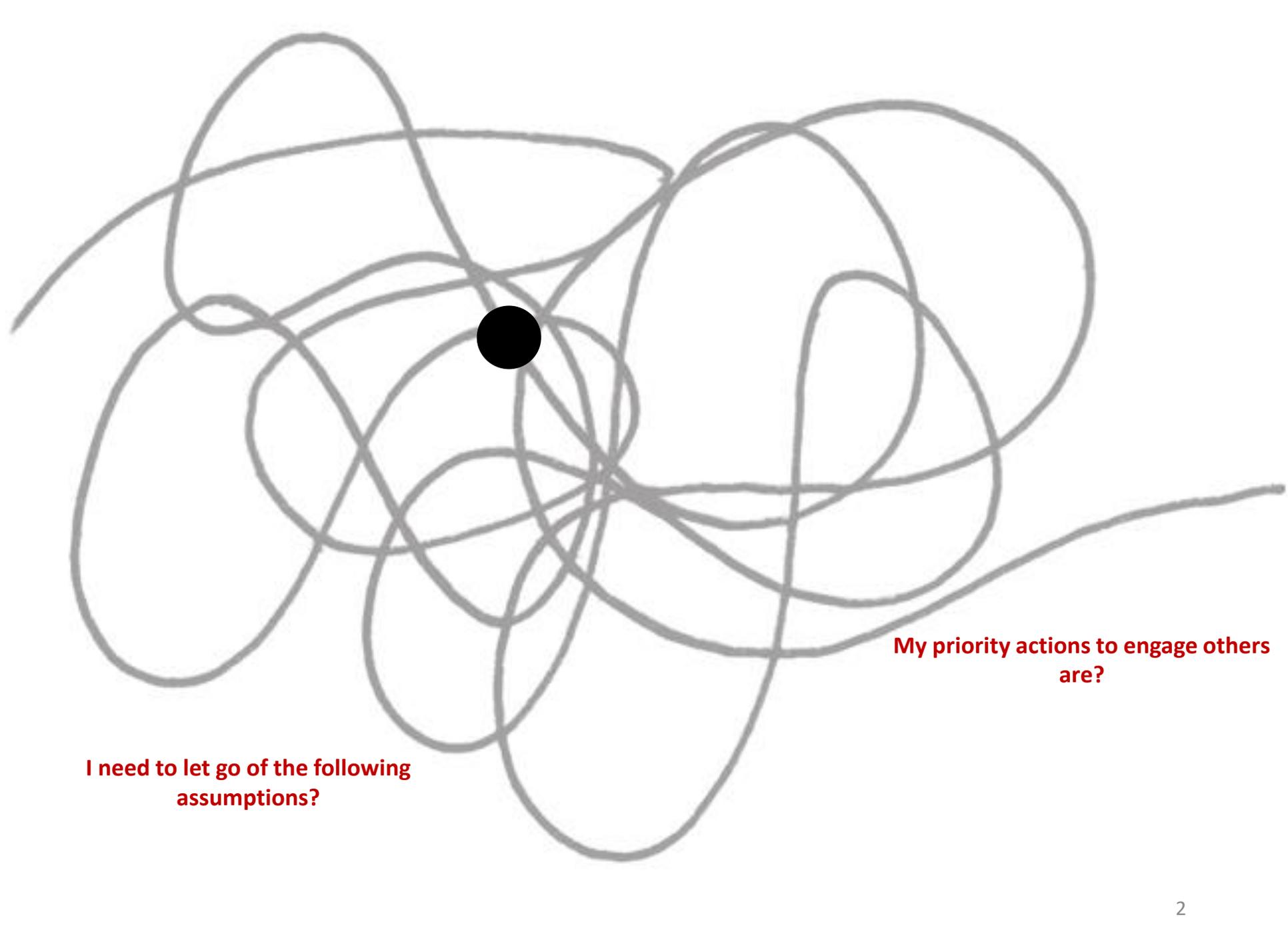
WHAT WOULD 2 SMALL STEPS TOWARDS 'BETTER' BE?

Now write **on the lines** of the complexity map all of things that are getting in the way, constraining progress. This could be policy, practice, assumptions or behaviours (including your own). This should take **5 MINUTES**.

Now take a further **5 MINUTES** to **use the spaces** to record things you could do linked to the learning on the programme that you have not yet done, or not done enough of.

Finally, with the person next to you take **30 MINUTES (10 MINUTES EACH)** to have a conversation following this format:

- **3 minutes** to explain your complexity map – no input from listener
- **3 minutes** for the listener to make 2 helpful observations and ask one question – **no war stories/judgements/ or if I was you!**
- **2 minutes** for the thinker to respond to the question
- **2 minutes** for the thinker makes some notes on the map
- REPEAT and then use the final **10 minutes** to note your 2 key learning points about the process and one place where you could use this



I need to let go of the following assumptions?

My priority actions to engage others are?